

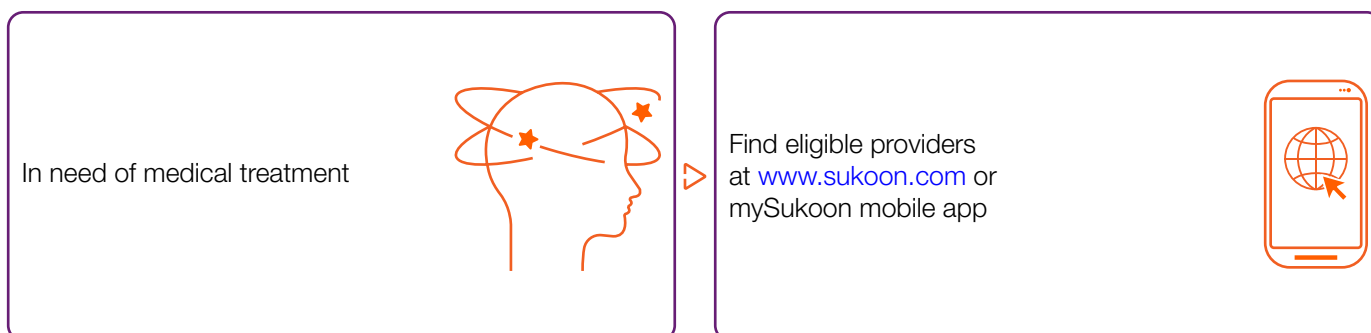
MEDICAL CARD

VERIFICATION PROCESS

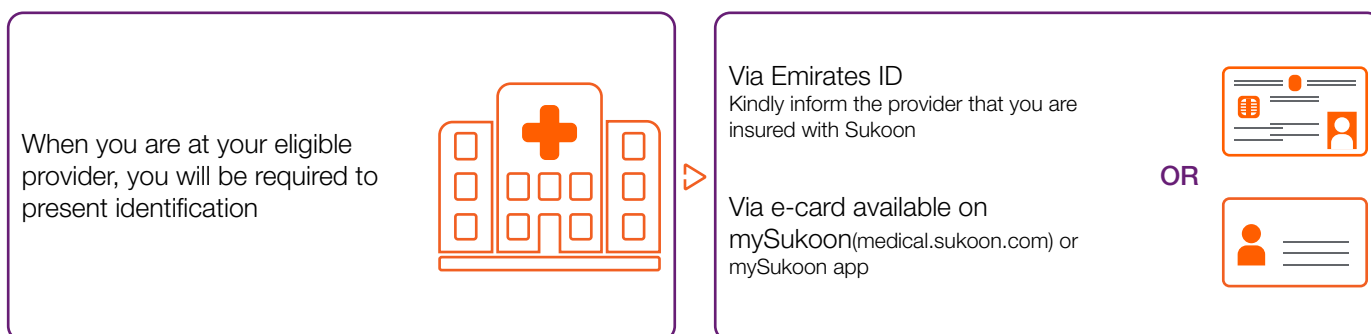
AT NETWORK PROVIDERS

In order to simplify the member on boarding process, we are not issuing physical healthcare insurance cards anymore. Now, you don't need to carry another card in your wallet or worry about leaving it behind at home. Simply follow the steps below to access medical care at our network providers.

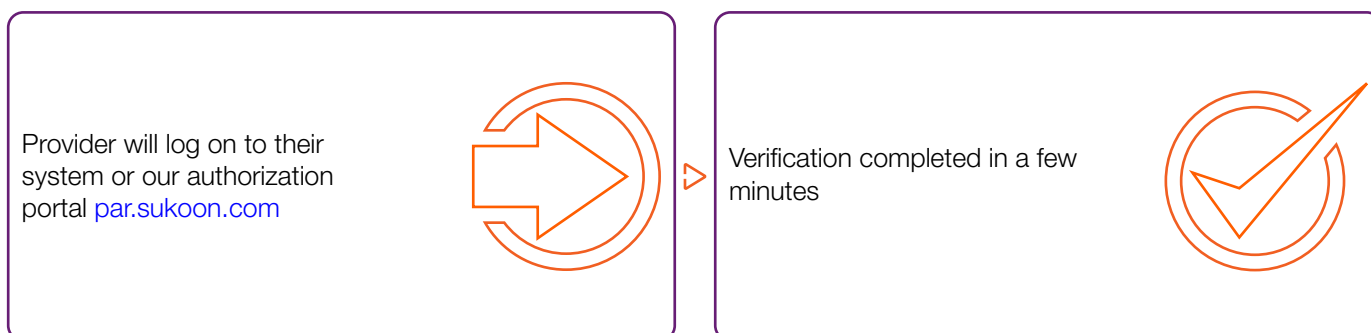
Step 1



Step 2



Step 3



Need to register on mySukoon portal or mySukoon app? You'll need the below details: email ID | mobile number | date of birth | Insurance card or Emirates ID number

For mySukoon portal or mySukoon app registration issues, call 800 785666.

For rejections at network providers, call 800 6626.

