

WELCOME

SUKOON.COM

800 SUKOON (785666)

WE OFFER A WIDE RANGE OF INSURANCE
PRODUCTS FOR TOTAL PEACE OF MIND



MOTOR



TRAVEL



HOME



LIFE



ACCIDENT



HEALTH

ENHANCED PLUS

PRODUCT FACT SHEET

Small Differences, Big Effects

Sukoon Insurance PJSC (hereinafter referred to as "Sukoon") has introduced a new healthcare 'Enhanced Plus' product to bridge the gap between mandatory minimum cover and Group Tailor Made plans. We have endeavored to make a caring, affordable and comprehensive plan for your valuable employees.

The new plans enable you to cover all your personnel, living in the UAE, in a simple and compliant way, depending on the residency visa issued by:

- Dubai
- Northern Emirates

These pre-underwritten, off the shelf plans focus on groups having members between 50 and 5,000. The preferred segments are construction, housekeeping services, HR outsourcing or similar level of blue collared employees

Extra Benefits

The Enhanced Plus enables you to:

- Meet and exceed regulatory requirements
- Include dependents, i.e., spouse and children
- Access a wider network across the UAE for Direct Billing services within the Vital network
- Cover for home country for elective in-patient treatments
- Cover for emergency dental and gum treatment*
- Cover for emergency hearing and vision aids*
- Cover for return airfare*
- Cover for Personal Accident Benefit*

**Please refer to the Table of Benefits for more details.*

12/2023
Sukoon Insurance PJSC
Paid up Capital AED 461,872,125, C.L. No. 203970
Regulated by the Central Bank of the UAE
No. 9 dated 24/12/1984, TRN 100258594900003
Head Office: P.O. Box 5209, Dubai, UAE
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Age Banded Price

Salary Scale		Clinics Access only for OP	Clinics & Hospital Access for OP
Below 18,000/month		Age band rate	Age band rate
<h3>Quotation</h3> <p>Please contact us if you require any further information or clarification. To receive a quote, kindly contact us or our representative and we shall be happy to assist you.</p> <p>Submission of complete member data, as per Sukoon standard format, is mandatory.</p>			
<h3>Plan Benefits</h3>			
Covers		Below 18,000/month	
1. Total plan benefits			
The annual upper limit for healthcare services per insured member per year		AED 150,000 (or) AED 250,000	
2. Geographic coverage			
In Dubai		Covered	
In Abu Dhabi		Covered	
Other Emirates		Covered	
Arab Countries and South East Asia		Home Country only for in-patient treatment	
International		Home Country only for in-patient treatment	
3. Network			
Medical Providers Network Subject to ongoing changes. Available online at www.sukoon.com		Out-Patient: Vital Network Clinics (or) Vital Network Clinics and Hospitals In-Patient: Vital Network Hospitals	
4. In-patient			
In-patient healthcare services		Shared Room	
Tests, diagnosis, treatments and surgeries in hospitals for nonemergency medical cases		Covered 10% (or) 20% co-insurance withmaximum ceiling1	
Healthcare services for emergency cases		Covered 10% (or) 20% co-insurance with maximum ceiling1	
Transportation services for medical emergencies by an authorised party		Covered 10% (or) 20% co-insurance with maximum ceiling1	
Accommodation for a person accompanying an insured child up to 16 years of age		Covered 10% (or) 20% co-insurance with maximum ceiling1	
Accommodation of an accompanying person in the same room in cases of critical conditions and as per recommendation of attending physician		Covered up to AED 100 per night 10% (or) 20% co-insurance with maximum ceiling1	
In-patient maternity services		AED 7,000 per policy year for Normal Delivery AED 10,000 per policy year for medically necessary C-Section, medically necessary abortion and other maternity complications 10% co-insurance applicable on all services Maternity complications, if leading to emergency, will need to be covered up to the annual indemnity	
5. Out-Patient			
Services provided by General Practitioners, Specialists and Consultants Examination, diagnostic and treatment services of clinics and health centers by general practitioners and specialists provided that the Insured Person is referred to a specialist and/or consultant by a general practitioner. Follow ups are exempted from fees if made within a week from the date of first examination		10% (or) 20% co-insurance Specialist Consultation Services: Covered subject to referral from GP (or) without referral	

5. Out-Patient (Continued)	
Laboratory tests services	Covered Nil (or) 10% (or) 20% co-insurance
X-ray diagnostic services, including MRI, CT scans and endoscopies.	Covered Nil (or) 10% (or) 20% co-insurance
Physiotherapy treatment services	Limited to 8 session PPPA: Nil (or) 10% (or) 20% coinsurance
Cost of medicine	Coverage as per DHA approved formulary <ul style="list-style-type: none">Nil (or) 10% (or) 20% (or) 30% co-insuranceLimit AED 2,000 (or) 2,500 (or) 5,000 (or) 7,500 per year including co-insurance
Examination, diagnostic and treatment services for pregnancy and gynaecology services in authorised health centers and clinics by general practitioners and specialists, provided that the Insured Person is referred to a specialist and/or consultant by a general practitioner. Follow ups are exempted from fees if made within a week from the date of first examination. All out-patient maternity services are subject to Prior approval from Sukoon.	Antenatal Care <ul style="list-style-type: none">8 visits to Primary Health CareAll Consultation by PHC Obstetrician for low risk or Specialist Obstetrician for high risk on referral Initial investigations including:<ul style="list-style-type: none">FBC and PlateletsBlood group, Rhesus status and antibodiesVDRL, MSU & urinalysisRubella serologyHIV, FBS, random s or A1cHep C, where recommendedGTT where recommended3 antenatal ultrasound scans10% co-insurance for all services
6. Other Benefits	
Diagnostic and treatment services for dental and gum treatments.	Medical Emergency cases only Nil (or) 10% (or) 20% co-insurance
Hearing and vision aids, and vision correction by surgeries and laser.	Medical Emergency cases only Nil (or) 10% (or) 20% co-insurance
Medical Expenses related to work related accidents, injuries and illness	Not Covered
Injuries related to road traffic accidents	Not Covered
Pre-existing conditions	Covered
Chronic conditions	Covered
Newborn cover	<ul style="list-style-type: none">Covered for 30 days from birthCoverage includes BCG, Hepatitis B and neo-natal screening tests (Phenylketonuria (PKU)), congenital hypothyroidism, sickle cell screening, congenital adrenal hyperplasia).The cover is provided under the mother's policy
Preventive services, vaccines and Immunizations	<ul style="list-style-type: none">Essential vaccinations and inoculations for newborns and children is covered as stipulated in the DHA's policies and its updates in the assigned facilities (currently the same as Federal MOH), through selected providers4.Preventive services as stipulated by DHA to include initially diabetes screening Frequency restricted to: Diabetes:<ul style="list-style-type: none">Every 3 years from age 30High risk individuals annually from age 18Hepatitis C Virus Screening and treatment: To be followed as per the guidelines laid out in the Hepatitis C support programCancer Screening and treatment: To be followed as per the guidelines laid out in the Cancer support programAdult Pneumococcal Conjugate Vaccine followed As per DHA Adult Pneumococcal Vaccination guidelinesHepatitis B Virus Screening and treatment: To be followed as per the guidelines laid out in the Hepatitis B program

6. Other Benefits (continued)	
Return Airfare	Reimbursement of return airfare for the insured member to travel to home country for elective in-patient treatments, subject to following conditions: <ul style="list-style-type: none">Economy class, limited to a maximum of AED 2,000 per treatmentMaximum overall cost inclusive of the airfare does not exceed 90% of Sukoon applicable UAE network tariff
Personal Accident Benefit Subject to terms and conditions as follows	Compensation in respect of: <ul style="list-style-type: none">Death due to accident: AED 50,000Permanent total disability due to accident: AED 50,000

Notes:

- Co-insurance for all IP services is subject to a ceiling of AED 500 per claim, and AED 1,000 in aggregation maximum per year.
- These benefits are covered only in case of life threatening medical emergencies.
- Waiting period of 6 months is applicable from the first scheme enrollment. Waiting period does not apply for members who were previously insured, subject to the proof of previous medical insurance cover.
- Please contact Sukoon Medical Department for the list of selected providers.
- All benefits are inclusive of its co-insurance (where co-insurance is applicable).
- Elective treatment outside the designated network is not covered. However, life threatening medical emergency within UAE are covered on reimbursement basis, upto the applicable network tariff.
- Treatment outside UAE is subject to 10% co-insurance.
- DHA - Dubai Health Authority.